

Vice Presidential Roundtable
*Organizational models of future
East Asian libraries*

March 15, 2017
1:15-2:15 PM

THEMES AND ISSUES FOR DISCUSSION

In the digital age, what are the pros and cons of different organizational models of East Asian libraries in North America?

- What are the core needs of East Asian studies faculty and students?
- How can we ensure effective and customized services?
- How to balance between what library administrators want (e.g. economy/less work for staff, and immediate/short-term results) and what users want?
- What are the pros and cons of centralized technical services vs the holistic services of an East Asian Library that has its own technical services?

- **Model A:** Stand-alone East Asian Library with its own service points and full-fledged public and technical services
- **Model B:** Stand-alone East Asian Library with technical services staff on its premises but not reporting to the East Asian Library
- **Model C:** Stand-alone East Asian Library with no technical services staff on its premises, the East Asian technical services staff are centralized in a separate location not reporting to the East Asian Library
- **Model D:** Stand-alone East Asian Library with technical service staff in a separate/centralized location reporting to the East Asian Library
- **Model E:** East Asian collection has its own service points such as reference area/periodical reading room and/or stacks, while East Asian Librarians report to an international studies unit or some other department in the main library
- **Model F:** No distinct East Asian collection unit or service points
- East Asian librarians are part of an international studies unit
- East Asian librarians are part of a subject librarians group

- 1) Administrative/management issues (from the perspective of EAL's mission)
 - a. Team building, communication, and staff participation
 - b. Optimizing human resources and skills (specialized skills such as language and cultural skills), accountability, efficiency and effectiveness
 - c. Staff development and training; hiring, review, retention, and promotion/tenure
 - d. Budget considerations
- 2) Communication issues
 - a. Training and compliance with standards in technical services and the use of new technologies for public services and IT
 - b. Communication with departments and colleagues in the parent library
- 3) Service issues
 - a. Collection development and acquisitions of print and electronic resources
 - b. Cataloging and technical processing
 - c. Access services including stack maintenance, circulations, and ILL (e.g. integrated or separate stacks)
 - d. Reference, library instruction, digital scholarship, open educational resources
 - e. Liaison with faculty and students
 - f. Facilities and building maintenance
 - g. Management of grants and special projects
- 4) Impact on academic programs
 - a. Effects on research and teaching
 - b. Effects on graduate students and on learning
 - c. Effects on recruitment and retention of faculty and students
 - d. Fundraising and community service