

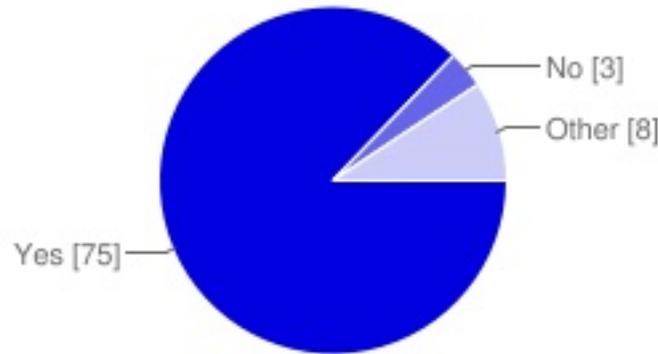


# **OCLC CJK Membership Survey 2011 Results**

based on 87 results

# Q1: Do you think there is still an important role for the OCLC CJK Users Group?

1. Do you think there is still an important role for the OCLC CJK Users Group?



Yes	75	87%
No	3	3%
Other	8	9%

## Q2. Our charter defines our purpose. The membership ranked the following as still extremely relevant (4/4)

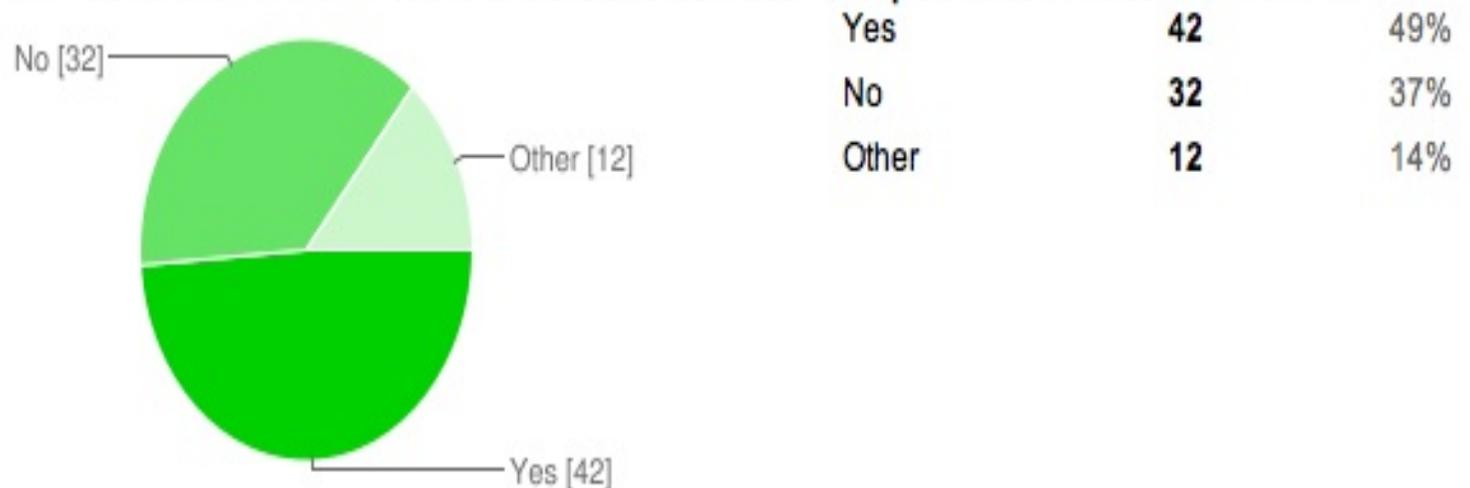
- 83% - To advise OCLC on problems, programs, and policies that affect library services in East Asian studies
- 77% - To encourage and facilitate the exchange of ideas and information between OCLC and the members of the Group, and between the members of the Group and similar users' group
- 71% - To promote cooperation among OCLC CJK users and to maintain standards for use of the OCLC system
- 59% - To provide a forum for discussion of East Asian library issues as they arise and formulate official positions for the Group on these issues in response to proposals or surveys by other library group

## Q3. The members ranked the following functions as most important to them (5/5)

- 74% - Lobby OCLC for improved services to the CJK community
- 57% - Provide training materials and opportunities for CJK users and library staff
- 48% - Provide OCLC updates
- 44% - Offer presentations on new trends in CJK library services
- 31% - Do outreach to library staff outside of the OCLC CJK Users Group who use or create CJK records

Q4. If you think some or all of the functions of the OCLC CJK Users Group could be handled within CEAL?

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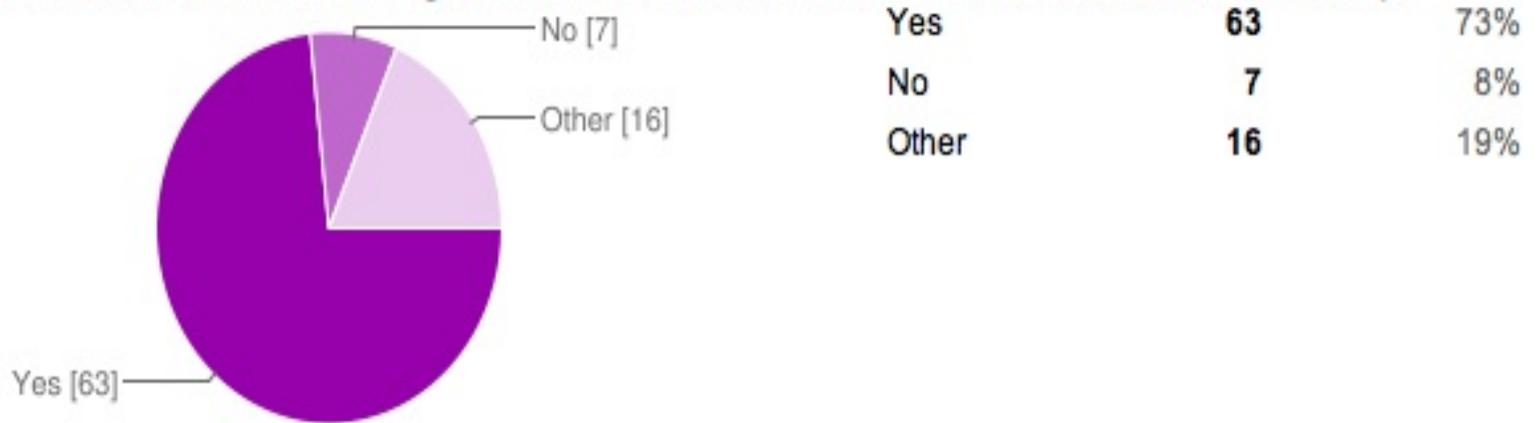


Q5. If you think that the OCLC CJK Users Group could be handled within CEAL, please explain how you would see it functioning:

- **Assign the task to Committee on Technical Processing**
- Role is bigger than CTP but belongs in CEAL
- Should remain an independent group, and work hard to ensure OCLC commitment to group
- When special issues arise the CEAL chair can appoint an ad hoc committee

# Q6. Do you think there should be stronger collaboration between CEAL and the OCLC CJK Users Group?

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## Comments:

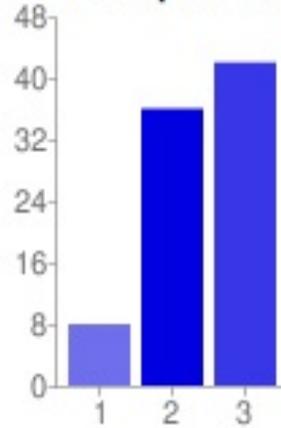
- Collaborate on hot topics or new projects
- Doesn't the User Group function like the other committees in CEAL?
- Not a yes/no question - what are the implications?

## Q7. What would you recommend to make the most efficient use of our time and people?

- Create a liaison position to create a bridge between OCLC CJK and CEAL CTP. Consider having joint programs every few years
- User Group should focus on OCLC policies, practices and technology, CEAL should focus on non-system dependent, general technical services issues.
- Offer webinars for training - don't use annual meeting for that
- Have annual meeting to encourage discussions and planning, even if OCLC rep attends virtually
- Keep a list of enhancement requests in a public place and hold OCLC accountable

Q8. How important do you think it is to meet in person each year in conjunction with CEAL meetings?

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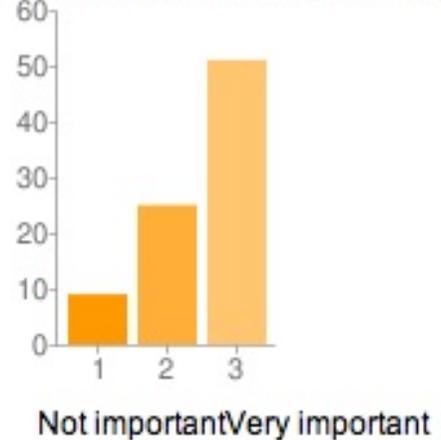


Not important Very important

1 - Not important	8	9%
2	36	42%
3 - Very important	42	49%

Q9. How important do you think it is to have an OCLC rep give presentations at the meeting?

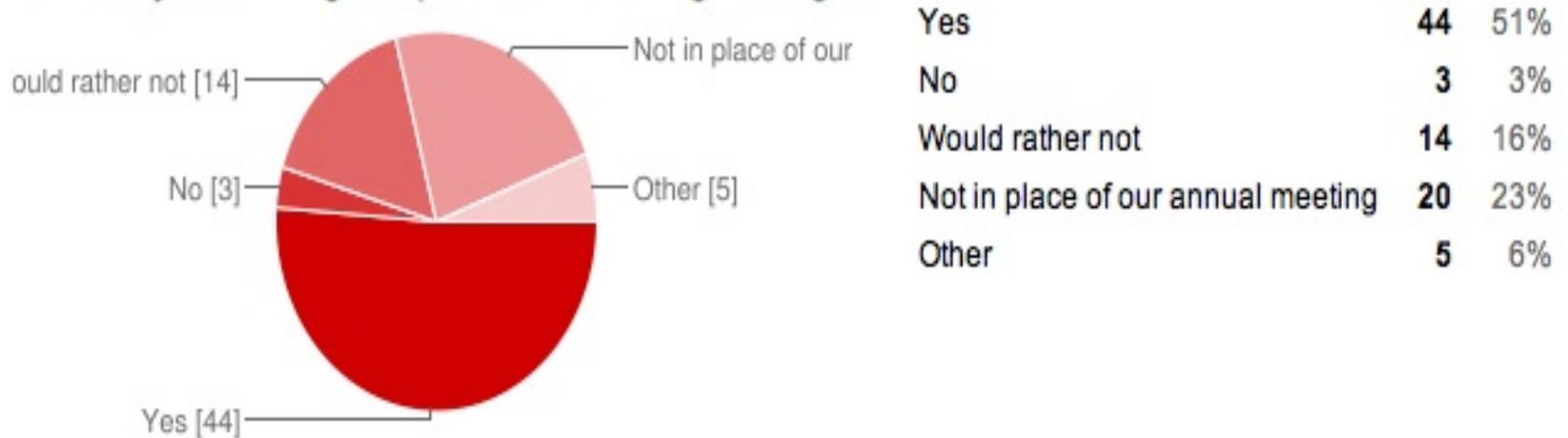
9. How important do you think it is to have an OCLC rep to give presentations at the meeting?



1 - Not important	<b>9</b>	10%
2	<b>25</b>	29%
3 - Very important	<b>51</b>	59%

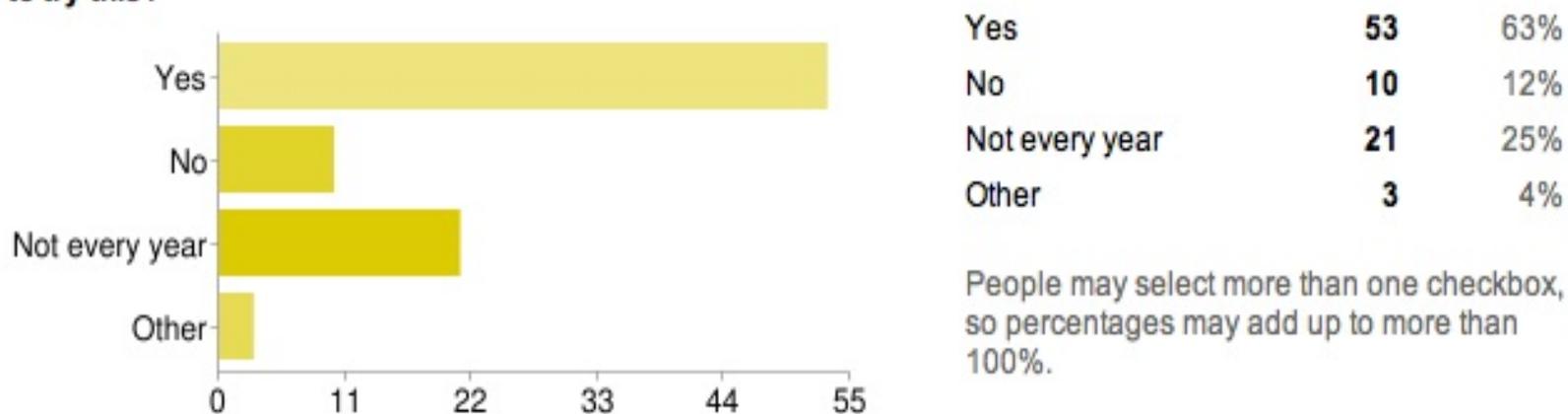
# Q10. Would you be willing to experiment with having meetings online?

## 10. Would you be willing to experiment with having meetings online?



# Q11. Are you willing to try having the OCLC rep attend the meeting virtually?

**11. For some of the smaller user groups, OCLC reps attend the meeting virtually. This saves them travel time and travel costs, but still allows them to answer questions and hear from the user group. Would you be willing to try this?**



# Q12. What issues would you like to discuss this year?

## **Unicode versus MARC8**

RDA in CJK Cataloging

Transliteration macros

Vendor records

Cataloging quality

Connexion Client 2.3

Metadata extraction from Connexion

Future of the OCLC CJK Users Group

Identify unique tasks to be done by this UG

Identify key tasks to be undertaken by UG Board

# Q13. What Comments/Questions Do You Have for OCLC?

- What is the state of ongoing loading of NDL records?
- What is the plan for loading authority records from NDL and NII into VIAF?
- Please provide FREE webinars
- Please be an advocate for the library community to fully implement Unicode and add more non-Roman scripts in bibliographic records
- Please improve quality control of the database and reduce duplicate records
- Please give us an update on the enhancement list, especially the concerns we have already raised with OCLC
- Please change the display of worldcat.org so that non-roman fields also display in the 5xx fields
- Will OCLC implement RDA tagging soon?



**Next Steps?**